



STANDARD PARTY

Welcome to Treasure Island Play. We are pleased that you have chosen us for your child's party today and hope you have a fantastic time. Please run through your booking and all additional items with us at the start of your party to ensure we have captured all of your requirements.

Please be aware of the following points in order to ensure everyone has a great time:

- We have reserved a table for your party group, and set out juice for your group. If you require any additional jugs of juice, please just ask your party host.
- Shoes can be kept in the box provided near your reserved table.
- Socks must be worn at all times by all children in your party/ group
- Parental supervision is required at all times for the safety of all children.
- If you have brought a birthday cake along, our staff will be happy to carry this to your child during the party, but parents are responsible for the close supervision of all children around candles to avoid any accidents.
- Only food and drink purchased at Treasure Island may be consumed on the premises as we are responsible for all food consumed on the premises. We are of course happy to accommodate food provided for children with food allergies. We ask that party bookers inform their guests of this policy.
- We can cut and wrap slices of your birthday cake and place into party bags to be consumed off the premises however cake should not be given out to eat whilst children are in the main play area due to the risk of contact to children with allergies.
- Please be aware that your booking is a 1 hour play session and up to 45 minutes in the party room.
- If you require any high chairs in the party room, please ask a member of our team or help yourself from those available around the play centre.
- Once your 1 hour play session is finished, we will ask all of your guests (children and adults) to collect their shoes and belongings and make their way to the party room.
- Pirate Pete our mascot is available for all parties, and please let us know if you do not want to see him. Other mascot bookings will visit your group whilst they are in the party room.
- Children should not re-enter the play frame after their designated play time and once they have their shoes on, or after their time in the party room due to managing health and safety and maximum numbers.
- At the end of your time in the party room, we can give out party bags if purchased or provided and say goodbyes.
- We respectfully ask that at the end of your allocated time, you vacate the party to ensure no delay for the next party booking.
- To make your time less stressful and to allow you to enjoy the party we are happy to setup a tab to pay for any additional items. Please speak to a member of staff at the start of your party.

All of the above requests are set out to ensure you have a fantastic time during your party at Treasure Island, but also to ensure that we comply with all relevant Health & Safety and Food Hygiene Regulations.

If you have any further questions, please do not hesitate to ask your host, or any other member of staff.

We hope you have a great time and if we exceed your expectations we'd love to receive your feedback online on Trip Advisor, Facebook or Google.

